

# A GUIDE TO RESOURCES

The City of Boston's Human Rights Commission is committed to addressing hate incidents that occur within the City of Boston. Along with the impact on individuals, hate incidents threaten the safety, well-being, and freedom of entire communities. Stand Up Against HATE.

## STATE AND FEDERAL RESOURCES:

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### MASS. DEPARTMENT OF PUBLIC HEALTH

250 Washington St, Boston, MA 02108

Phone: **800-462-5540**

Website: [mass.gov/how-to/file-a-complaint-regarding-a-hospital](https://www.mass.gov/how-to/file-a-complaint-regarding-a-hospital)

**Division of Healthcare Facility Licensure and Certification** (reporting a hospital or experience while in the hospital)  
67 Forest Street, Marlborough, MA 01752  
Phone: **617-753-8150**

### Division of Health Care Quality

Phone: 617-753-8000

### MASSACHUSETTS ATTORNEY GENERAL'S OFFICE - CIVIL RIGHTS DIVISION

1 Ashburton Pl, 20th Floor, Boston, MA 02108

Phone: **617-963-2917**

Email: [ago@state.ma.us](mailto:ago@state.ma.us)

Website: [mass.gov/how-to/file-a-civil-rights-complaint](https://www.mass.gov/how-to/file-a-civil-rights-complaint)

### U.S EQUAL EMPLOYMENT OPPORTUNITY COMMISSION (EEOC)

JFK Federal Building, 15 New Sudbury Street, Room 475, Boston, MA 02203

Phone: **1-800-669-4000**

Email: [info@eeoc.gov](mailto:info@eeoc.gov)

Website: [eeoc.gov/](https://www.eeoc.gov/)

File a Charge of Discrimination:

[publicportal.eeoc.gov/Portal/Login.aspx](https://publicportal.eeoc.gov/Portal/Login.aspx)

### MASSACHUSETTS COMMISSION AGAINST DISCRIMINATION (MCAD)

1 Ashburton Place, Suite 601, Boston, MA 02108

Phone: **617-994-6000**

Email: [mcad@mass.gov](mailto:mcad@mass.gov)

Website: [mass.gov/mcad](https://www.mass.gov/mcad)

## CITY OF BOSTON RESOURCES:

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### BOSTON HUMAN RIGHTS COMMISSION

1 City Hall Square, Room 966, Boston, MA 02201-2041

Phone: **617-635-2328**

Email: [hrc.staff@boston.gov](mailto:hrc.staff@boston.gov)

Website: [boston.gov/humanrights](https://www.boston.gov/humanrights)

### CITY OF BOSTON FAIR HOUSING AND EQUITY

1 City Hall Square, Room 966, Boston, MA 02201-2041

Phone: **617-635-2500**

Email: [fairhousing@boston.gov](mailto:fairhousing@boston.gov)

Website: [boston.gov/fairhousing](https://www.boston.gov/fairhousing)

## MENTAL HEALTH LEGAL RESOURCES:

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### MENTAL HEALTH LITIGATION DIVISION (CPCS)

75 Federal St, 6th Floor Boston MA 02110

Phone: **617-988-8341**

Website: [publiccounsel.net/mh/](https://publiccounsel.net/mh/)

### MENTAL HEALTH LEGAL ADVISORS COMMITTEE (MHLAC)

100 Hancock St, Suite 1002, Quincy MA

Phone: **617-338-2345 ext. 4**

Website: [mhlac.org/contact-us/](https://mhlac.org/contact-us/)

### DE NOVO (FORMERLY CLSACC)

47 Thorndike St, Cambridge, MA 02141

Phone: **617-661-1010**

Website: [denovo.org/](https://denovo.org/)

## LEGAL RESOURCES:

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### **GREATER BOSTON LEGAL SERVICES (GBLS)**

197 Friend Street, Boston, MA 02114

Phone: **617-371-1234**

Website: [gbls.org/](http://gbls.org/)

### **Cambridge/Somerville Address:**

60 Gore Street, Suite 203, Cambridge, MA 02141

Phone: **617-603-2700**

**Intake for Consumer Issues and Small Claims:** Phone:  
**617-603-1671**

### **Criminal record Sealing:**

Phone: **617-603-1797**

### **Immigration Unit:**

Phone: **617-603-1808**

### **Unemployment Benefits and Wage Theft:**

Phone: **617-603-1700**

### **BOSTON BAR ASSOCIATION - LAWYER REFERRAL SYSTEM**

Phone: **617-742-0625**

Website: [bostonbarlawyer.org/](http://bostonbarlawyer.org/)

### **MASSACHUSETTS BAR ASSOCIATION LAWYER REFERRAL SERVICE**

Phone: **617-654-0400**

Website: [masslawhelp.com/](http://masslawhelp.com/)

### **MASSACHUSETTS LEGAL RESOURCE FINDER**

Website: [masslrf.org/en/home](http://masslrf.org/en/home)

### **AMERICAN CIVIL LIBERTIES UNION- MASSACHUSETTS (ACLUM)**

211 Congress Street, Boston MA 02110

Phone: **617-482-3170 ext. 310**

Website: [legalinfo.aclum.org/](http://legalinfo.aclum.org/)

Other legal resources:

[aclum.org/en/seeking-legal-help-aclu](http://aclum.org/en/seeking-legal-help-aclu)

### **LAWYERS FOR CIVIL RIGHTS**

61 Battery March Street Boston, MA 02110

Phone: **617-482-1145**

Email: [office@lawyersforcivilrights.org](mailto:office@lawyersforcivilrights.org)

### **VOLUNTEER LAWYERS PROJECT**

Phone: **617-603-1700** or **1-800-342-5297**

Website: [vlpnet.org/get-help/](http://vlpnet.org/get-help/)

## JUDGES AND LAWYERS:

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### **COMPLAINTS AGAINST A JUDGE**

11 Beacon St, Suite 525, Boston MA 02108

Phone: **617-725-8050**

Website: [mass.gov/orgs/massachusetts-commission-on-judicial-conduct](http://mass.gov/orgs/massachusetts-commission-on-judicial-conduct)

### **COMPLAINT AGAINST A LAWYER**

99 High St, 2nd Floor, Boston MA 02110

Phone: **617-728-8750**

Website: [massbbo.org/s/complaints](http://massbbo.org/s/complaints)